



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,
NHTSA Recall No. 24V-630

November 13, 2024

**Re: Safety Recall 24V630 – Emergency Exit Door Opening Device
Model Year / Vehicle Affected: 2022-2023 School Bus Vehicles**

Dear Endera Customer,

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

Endera Motors has decided that certain 2022-2023 Endera School Bus vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 217, "*Bus Emergency Exits and Window Retention and Release*." Our records indicate that your vehicle(s) listed on page 3 may be included in this recall action.

WHY DOES MY VEHICLE NEED REPAIRS?

The 2022-2023 Endera School Bus may not comply with the requirements of FMVSS 217 - Positive Door Opening Device. Certain vehicles were built without a compliant door opening device. The positive door opening device bears the weight of the door and keeps the door from closing past the point at which the door is perpendicular to the side of the bus body.

The door closing unexpectedly, under its own weight, could cause an injury to a passenger during egress.

WHAT WILL YOUR DEALER DO?

Your dealer will inspect your vehicle and if needed, repair the defect, free of charge. The repair is to replace the gas shock with a compliant prop rod and gas shock assembly. The repair should take approximately 1 hour to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

WHAT SHOULD YOU DO?

Please contact your local authorized dealer and schedule an appointment for your free repair as soon as possible. To find your nearest dealer, visit enderamotors.com, or contact us at warranty@enderacorp.com

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact us at warranty@enderacorp.com. If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online at enderamotors.com or by mail to Endera Motors 804 N Pratt St. Ottawa OH 45875.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please contact us at enderamotors.com and let us know via email to warranty@enderacorp.com

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Endera Motors, LLC