

IMPORTANT SAFETY RECALL

NHTSA Recall No. 24V-627

This notice applies to your vehicle(s), VIN(s):

[REDACTED]

October 2024

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Alamo Group has decided that a defect which relates to motor vehicle safety exists in certain Morbark Eger Beaver brush chipper and M20 whole tree drum chipper vehicles manufactured by Morbark, LLC ("Morbark") in 2018 – 2024, including in the vehicle(s) with the VIN(s) shown above. As a result, Alamo Group is conducting this safety recall. We apologize for this inconvenience. We are committed to your safety and satisfaction with our products, and we request that you remedy your vehicle(s) as soon as possible.

IMPORTANT

- Your vehicle is involved in safety recall **24V-627** to remedy your vehicle's power distribution module (PDM) wiring.
- A remedy is available now.
- You should complete this remedy yourself or contact your local Morbark dealer or Morbark's Service Department to arrange for this free repair to be completed on your vehicle.

Why is your vehicle being recalled?

Certain Morbark brush chipper and whole tree drum chipper vehicles were manufactured with loose wiring connecting the PDM to the engine. Loose PDM wiring may come into contact with the PDM plate causing arcing which may ignite byproduct from forestry operations, increasing the risk of a fire.

What will we do?

The corrective action is to install a resin that will permanently affix the PDM wiring. This remedy will be performed free of charge. The repair takes about 30 minutes to complete. Because of service scheduling requirements, it is likely that the dealer will need your vehicle for a period of time longer than this actual repair performance time.

What should you do?

Please complete the remedy yourself with the included resin and service procedure or call your local Morbark dealer to schedule your remedy appointment and take the resin included with this letter to your local Morbark dealer. For assistance in identifying your local Morbark

dealer, please contact the Morbark Service Department at (989) 866-2381. If you complete this remedy yourself, please contact a Morbark Product Support Manager at (989) 866-2381 ext. 1423 to let them know your vehicle has been remedied. If you have already had this remedy performed free of charge, no further action is needed.

What if you no longer own this vehicle?

Please contact your local Morbark dealer or contact the Morbark Service Department at (989) 866-2381 and report that you no longer own this vehicle. Please also report the identity of new owner, if known to you.

What if you have already paid for this repair?

If this condition was identified and remedied on an affected vehicle prior to this campaign, you may be eligible for reimbursement of the costs incurred for such remedy. Please contact the Morbark Service Department at (989) 866-2381 to pursue reimbursement.

Who should you contact if you have further questions or concerns?

Please contact the Morbark Service Department at (989) 866-2381.

If, after contacting Morbark, you are still not satisfied we have done our best to remedy this defect without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>. The NHTSA Campaign Number for this recall is **24V-627**.

NHTSA regulations require that any vehicle lessor receiving a notice of a defect pertaining to any leased motor vehicle must forward the notice to the lessee within 10 days.

Thank you for your attention to this important matter; your safety is our first concern.

Sincerely,



Michael Stanton
General Manager
Morbark, LLC