

IMPORTANT SAFETY RECALL

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA Campaign Number: 24V623

Subject: Safety Recall Campaign TSB10062408 – Braking Improvement Software Update (2023 and 2024 Model Years Fisker Ocean)

Dear Fisker Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Fisker Group Inc. (Fisker) has decided that a defect, which relates to motor vehicle safety, exists in all 2023 and 2024 model years Fisker Ocean vehicles. Fisker has identified an issue with the software characteristics of the brake module in its Fisker Ocean vehicles. This issue, which affects the current version of the brake module, may result in a different braking feel due to the drag torque control feature.

Our records indicate that you are the owner of one of the affected vehicles.

The identified defect in the brake module's software may lead to an altered braking feel, which can cause inconsistent braking performance. This inconsistency may result in the vehicle not decelerating as expected under certain conditions, leading to a delayed response when applying the brakes. Such a situation could increase the risk of a crash, especially in scenarios requiring precise or emergency braking.

The altered braking feel due to the drag torque control feature may reduce the driver's ability to stop the vehicle promptly, particularly in critical situations where immediate braking is necessary.

While this defect could lead to a crash, in cases where it does not, there is still a potential for minor injuries due to the unexpected braking behavior.

What will we do?

Fisker will release software version Operating System (OS) 2.2 to your vehicle via an over-the-air update. This update includes essential upgrades to address all diagnostic trouble codes related to the drag torque control and will enhance the vehicle brake system's ability to adapt to various driving scenarios. The upgrade will be provided at no cost to you. The Fisker Service Department anticipates this remedy to be available by the end of August 2024. Once available, the over-the-air (OTA) installation process will take approximately two hours.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please notify Fisker.

Can we assist you further?

If your Fisker authorized service provider fails to assist you in any way, please contact Fisker by calling Toll Free at 1-844-FISKER1 from 6 AM to 7 PM Pacific Time, Monday through Friday or via website at www.fiskerinc.com/contact.

Checking your vehicle for open Recalls and Service Campaigns

If you are still unable to have the repair performed without charge, or within a reasonable amount of time, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Fisker Service Department