

Important Safety Recall Notice

June 2024

Dear Northern Lite Customer

We have been recently advised by Suburban that your Suburban Elite Stove may be affected by their safety recall notice 24E-028.

If liquid boils over on the cooktop surface it can accumulate which could cause the circuit board on the backlight to short out and fail.

Any stove that has a serial number higher than 215002874 and has white stove back lights that turn red when the knob is turned on needs to be taken to your dealer or a Suburban service center to have the recall kit installed at no charge to you.

If your camper's stove has blue knob back lights with no red light indicators there is not a problem with your stove and recall work does NOT need to be performed.

In Canada the dealer or service center will go through GL Products (Calgary office 403-243-2792, Oakville office 905-845-7558) who will supply Recall kit #525171 with installation instructions and cover the labor charge.

In the US the dealers will go through Suburban directly. The customer service department can be contacted at 1-423-775-2131 ext 7102.

We will be mailing and emailing this letter to all registered owners. If you have sold your camper and know the new owner's name please advise them on the recall so they can have their camper checked as well.

If you have any questions please feel free to contact us at the factory.

We apologize for any inconvenience this may cause.

Northern Lite Team