

IMPORTANT SAFETY RECALL

{{ Registered Owner}}

{{ Owner Address }}

{{Owner City}}

{{ Zip Code }}

USA

{Sep 16, 2024}

Safety Recall 24V620 - Insufficient Air Volume in Brake System

This notice applies to your vehicle with VIN {XXXXXXXXXXXXXXXX} - Chassis Serial Number { UE } XXXX

Important Safety Recall

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kalmar Solutions LLC has decided that certain 2016-2017 Ottawa T2 6X4 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 121, "Air Brake Systems". The air tanks have an insufficient volume of air for the brake system. Insufficient air volume can reduce braking performance and increase the risk of a crash.

In order to remedy the situation, dealers will add an additional air tank, free of charge. The remedy should be performed at no cost to the customer and Kalmar will reimburse dealers for their work. The repair should take approximately 1 hour to complete. Please contact your local dealer to schedule a repair.

If you are the lessor of this vehicle please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Kalmar Solutions LLC
415 East Dundee Street
Ottawa, Kansas USA
Tel +18882296300
www.kalmarglobal.com

Business identity code
71-0891083
Registered office
415 East Dundee Street
Ottawa, Kansas USA



If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information, contact Kalmar Product Support at +1 (785) 229-6327.

If you believe Kalmar has failed or is unable to remedy the defect within a reasonable time you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at 1-888-327-4236 or go to <http://www.safercar.gov>.

If you have any questions or concerns regarding this repair, contact the Kalmar Product Support Department at +1 (785) 229-6327.

Yours sincerely,
Eric Swanson
Manager, Product Safety and Standards

Brian Goudreau
Global Warranty Supervisor