



REV Recreation Group
1031 US 224 E
Decatur, IN 46733
1-800-509-3417

IMPORTANT SAFETY RECALL
RECALL 240812REV
NHTSA #24V610
OCTOBER 2024
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: XXXX **RECALL #**
Model Year XXXX Fleetwood XXXX Model XXXX
REV RV Serial no: XXXXXX

«ORDER»/«OF

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists on products within model year 2019-2024 Fleetwood brand gasoline motorhomes.

Fleetwood Products

Model Year(s) 2019-2024 Flair
Model Year(s) 2023-2025 Flex

Manufactured date range

June 22, 2018 – January 4, 2024
April 18, 2022 – April 24, 2024

WHAT IS THE PROBLEM?

On motorhomes affected by this recall campaign the exterior patio electrical receptacle can be powered by inverter power, shore power or generator power. Only the inverter power source provides Ground Fault Circuit Interruption (GFCI) protection for the receptacle. The receptacle is not GFCI protected when powered by shore cord power or generator power. Without GFCI protection a ground fault may occur when someone is in contact with a live circuit while in wet or damp conditions. Risks of personal injury or death may occur.

Identify any warning which can precede or occur: None

NOTE: Only use the exterior patio electrical receptacle when it is powered by Invertor power while in wet or damp conditions.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected by contacting an **authorized REV Recreation Group servicing dealer**. If required, the dealer will install a GFCI protection device prior to the Inverter Transfer Switch to protect the exterior patio receptacle.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at: **(800) 322-8216**

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made

at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all the information needed to enable them to inspect and install a GFCI protection device.

The repair should take approximately one (1) hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Alternately, you may scan the QR code at right, or navigate to the following URL to access the Fleetwood RV owners' web page and update any pertinent mailing information:



<https://www.fleetwoodrv.com/change-of-ownership>

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations.

REV RECREATION GROUP OWNER RELATIONS – RECALL #240812REV
P.O. Box 1007 Decatur, Indiana 46733 (800) 322-8216

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information. If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424 9153) or go to <http://www.safercar.gov>.

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP INC.