

IMPORTANT SAFETY RECALL

PLEASE READ IMMEDIATELY

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This Notice Applies to Your Vehicle, VIN # LCEPEYL11P6001930

NHTSA Recall 24V-609

CFMOTO Recall SAF-2024-03

August 22, 2024

Dear Ibex 800 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. CFMOTO Powersports, Inc. (CFMOTO) has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 Ibex 800 motorcycles.

Consumers should immediately stop using the recalled vehicles and contact their dealer to schedule an adjustment of the throttle wire fasteners.

The reason for this notice:

You are being contacted because the Vehicle Identification Number (VIN) registered to you is listed in our warranty database as requiring Mandatory Safety Bulletin SAF-2024-03. The throttle wire may bend or break, resulting in a loss of throttle response, limited engine RPM, or engine stalling. CFMOTO recommends having an authorized CFMOTO dealer adjust throttle wire fasteners at your earliest convenience at no cost to you.

Affected Component(s)	Repair Action(s)
Electronic Throttle Wire	Adjustment of Throttle Wire Rubber Clasps

IT IS IMPORTANT TO HAVE THIS SAFETY UPDATE COMPLETED AS SOON AS POSSIBLE.

What you should do:

Please contact an authorized CFMOTO dealer as soon as possible to have this Mandatory Safety Bulletin performed. The repair should take less than an hour for your dealer to perform. Please discuss the dealer's schedule and length of time needed to complete the repair free of charge to you. (NOTE: Per CFMOTO warranty terms and conditions, there is no consumer reimbursement policy for return of product to the dealership or for the extension of warranty).

What CFMOTO and your dealer will do:

Your CFMOTO dealer has been authorized and is ready to complete the repair at no cost to you, time being of the essence.

If you need assistance:

Your CFMOTO dealer is in the best position to answer all your service questions. If you have any NHTSA questions that your dealer is unable to address, you can call CFMOTO Customer Care at 1-888-8CFMOTO or 763-398-2690. If you need assistance contacting or locating a CFMOTO dealer, please call 1-888-8CFMOTO or visit the CFMOTO website at www.cfmotousa.com/dealer-locator.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

If you no longer own this vehicle:

This repair notice was mailed to you according to our most current purchaser registration information. If you no longer own this vehicle, or if the contact information is incorrect, please contact your local CFMOTO dealer to complete a transfer of ownership or to have the dealer update the ownership information for you.

We apologize for this inconvenience and assure you that CFMOTO remains committed to total customer satisfaction and providing high quality products for purchase by powersports enthusiasts around the world.

Sincerely,

CFMOTO Powersports, Inc.

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