



REV Recreation Group
 1031 US 224 E
 Decatur, IN 46733
 1-800-509-3417

IMPORTANT SAFETY RECALL
RECALL 240809REV
NHTSA #24V607
OCTOBER 2024
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: XXXX **RECALL #**
 Model Year **XXXX** Fleetwood **XXXX** Model **XXXX**
 REV RV Serial no: **XXXXXX**

«ORDER»/«OF

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists on products within model year 2018-2025 Fleetwood brand gasoline and diesel motorhomes.

Fleetwood Products

Model Year(s) 2018-2025 Flair
 Model Year(s) 2023-2025 Flex
 Model Year(s) 2020-2024 Fortis
 Model Year(s) 2018-2023 Pace Arrow
 Model Year(s) 2018 Storm

Manufactured date range

March 29, 2017 – June 24, 2024
 April 18, 2022 – June 24, 2024
 Sept. 20, 2019 – April 26, 2024
 April 03, 2017 – April 26, 2023
 March 28, 2017 – April 11, 2018

WHAT IS THE PROBLEM?

On units with the HappiJac drop down bed option, the fasteners that hold the front overhead cabinet to the bottom of the drop-down bed platform may come apart or break allowing the overhead cabinet to detach and distract or obstruct the view of the driver causing a motor vehicle crash.

Identify any warning which can precede or occur:

Cabinets may show signs of gapping and start to separate from the mounting surface on the bottom of the drop-down bed.

WHAT SHOULD YOU DO?

Remove all contents from the front overhead cabinet and to inspect that the cabinet isn't starting to detach. Please make certain your motorhome is immediately inspected and if required, re-secured by contacting an **authorized REV Recreation Group servicing dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at: **(800) 322-8216**

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV

dealers have been supplied with all the information needed to enable them to inspect and add newly designed aluminum angle hardware and fasteners to the overhead mounting area.

The repair should take approximately one (1) hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.



Alternately, you may scan the QR code at right, or navigate to the following URL to access the Fleetwood RV owners' web page and update any pertinent mailing information:

<https://www.fleetwoodrv.com/change-of-ownership>

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations.

REV RECREATION GROUP OWNER RELATIONS – RECALL #240809REV
P.O. Box 1007 Decatur, Indiana 46733 (800) 322-8216

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information. If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424 9153) or go to <http://www.safercar.gov>.

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP INC.