

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 24V-580

This notice applies to your vehicle, [VIN].

Dear Nissan Titan Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2021 and 2024 Model Year Nissan Titan vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN above and on the inside of this notice.

Reason for Recall Motivo del Retiro

If you have a Model Year 2024, your vehicle was part of a small population of Titan's that received an incorrect baseplate for your Airbag Control Unit (ACU).

If you have a Model Year 2021, and your vehicle was serviced between April 5, 2024 and May 18, 2024, you have received an incorrect baseplate for your Airbag Control Unit that was installed during repair.

The incorrect baseplate was missing a spacer and the absence of this spacer can lead to interference between the ACU baseplate fastener and the vehicle's floor panel, causing the fastener to become loose. As a result, the fastener may not fully tighten due to floor panel interference, causing an airbag inflation failure or a delayed inflation of the airbag; increasing the risk of injury in the event of a crash.

What Nissan Will Do Qué Hará Nissan

Your Nissan dealer will replace the Airbag Control Unit in your Titan.

This service, which is conducted at no charge to you for parts and labor, could take up to one and a half (1.5) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

Please contact your local Nissan dealer in order to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Comuníquese con su concesionario Nissan local para concertar una cita para la reparación gratuita de su vehículo lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please scan the code or visit <https://nna.secure.force.com/recall?camp=PD120>.

Para obtener más información sobre el retiro, por favor escanee el código o visite <https://nna.secure.force.com/recall?camp=PD120>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.