



**TAXA LLC
Customer Service Department
428 Industrial Ln
Birmingham, AL 35211**

August 2024

*** * IMPORTANT SAFETY RECALL * * ***

**This notice applies to your vehicle,
a TAXA Mantis, with the VIN shown below.**

**NHTSA Recall: 24V-579
Your Vehicle Identification Number (VIN):**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

TAXA LLC has decided that a defect which relates to motor vehicle safety exists in certain 2021-2024 Taxa Mantis trailers.

We apologize for any inconvenience and want to assure you that, with your assistance, we will correct this. Our commitment, along with your dealers, is to provide you with the highest level of customer service.

What is the issue? TAXA LLC is recalling certain Mantis trailers. The gaskets and brackets could fail to stabilize the freshwater tank, allowing the tank to move and detach from the trailer.

What is the risk? In the affected vehicles, a detached freshwater tank can fall, becoming a road hazard which increases the risk of a crash.

What will Taxa LLC and your dealer do? Taxa authorized dealers will inspect the freshwater tank and replace the gaskets and brackets holding the tank on the underside of the Mantis trailer. There will be no charge to you for this update.

How long will it take? The time needed to complete this recall will be approximately 45 minutes. However, due to servicing requirements, your dealer may need your vehicle for a longer period of time.

What should you do? Fill out the TAXA Recall form at <https://bit.ly/4dlh1OG>. Then contact your local Taxa authorized dealer without delay and request a service date for NHTSA Recall:24V-579. To find the nearest dealer, go to taxaoutdoors.com/pages/find-a-dealer please provide the dealer with your VIN, which is printed near the top of this letter. Once you have a service appointment scheduled please notify Taxa's Service Department at customerservice@taxaoutdoors.com, and Taxa will make sure your dealer will receive the appropriate parts to complete the recall.

What if I already paid to have this repair completed? Contact Taxa and your Taxa Dealer with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement.

What if you no longer own this vehicle? You received this notice because government regulations require that we send notifications to the last known owner of record. If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner. If you do not have that information please return this notice to Taxa LLC.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Can we assist further? If you are having difficulties getting your vehicle repaired promptly and without charge, please contact us directly for assistance at 713-861-2540.

If an authorized Taxa dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>

Thank you for your attention to this important matter.

Taxa LLC Customer Service Department