

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 24V-566
Transport Canada Recall # 2024-436
Tiffin Recall # TIF-141

September 13, 2024

PowerGlide IFM Controller Harness Update

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2022, 2023, 2024 and 2025 Allegro Bus, Phaeton and Zephyr Motorhomes that were built on PowerGlide chassis between May 2, 2022, and June 12, 2024 and that are equipped with the IFM brand of chassis controller.**

On certain motorhomes equipped with an IFM brand of chassis controller, there is a lack of circuit protection on the chassis ignition power module. If there were to be an electrical overcurrent in certain systems on the same power distribution circuit as the ignition power circuit, the chassis ignition could lose power which would cause a loss of power to the motorhome. A sudden loss of power to the motorhome would increase the risk of a crash.

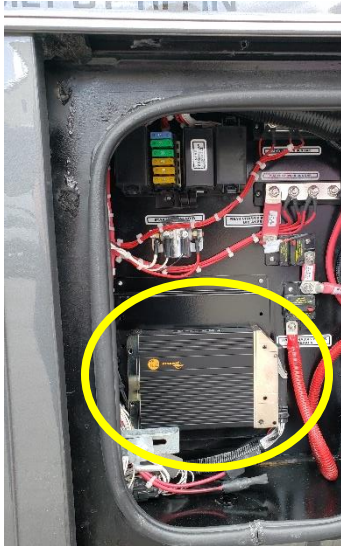
Tiffin Motorhomes will have the brand of controller verified and, if an IFM brand of chassis controller is installed, a harness equipped with an inline fuse will be installed to protect the power to the ignition switch in the event of an overcurrent situation.

Please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. Please allow 5 minutes of time to verify the controller that is installed and up to 10 minutes of additional time, if needed to complete this repair. This work will be completed at no charge to you, the owner.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required parts, instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

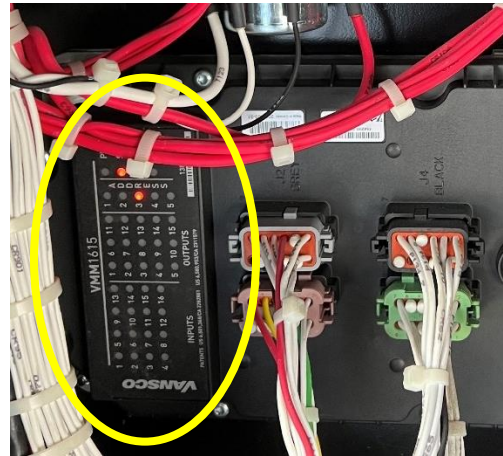
During this time frame, Tiffin Motorhomes used different chassis controllers. The chassis controller is in the passenger side rear compartment. After visually inspecting the chassis controller, if it is **not** an IFM brand, **then repair is not required**. Please email recalls@tiffinmotorhomes.com the brand of chassis controller that is installed in your motorhome, along with your VIN number, and we will clear the recall from your motorhome.



IFM Chassis Controller needs repair



Other brand Chassis Controllers, no repair needed.



If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice lists who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department