



Hyundai Motor America
P.O. Box 2704
Huntington Beach, CA 92647

NHTSA Recall Number: 24V-562
Hyundai Recall Number: 266
(MM/DD/YYYY)

IMPORTANT SAFETY RECALL

Ignition Lock Switch

This is an important Safety Recall.

- **The recall remedy is available.** The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Failure to complete this recall repair could result in unintentional vehicle movement, increasing the risk of a crash and injury to occupants and bystanders.
- Please contact your nearest Hyundai dealership to schedule the repair as soon as possible to avoid any inconvenience.
- To locate your nearest Hyundai dealer and schedule your appointment please call or visit:

1-855-371-9460 or www.hyundaiusa.com/campaignhome

This notice applies to your [Model Year] Hyundai Genesis Coupe vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain **2010 – 2013 model year Hyundai Genesis Coupe vehicles**. Hyundai is initiating Safety Recall 266 to address a condition involving the **ignition lock switch** used in the clutch pedal. Our records indicate that your vehicle, with the VIN listed above, is affected by this recall.

What is the problem?

The ignition lock switch contains a return spring that could fracture. A fractured return spring could force the ignition lock switch to remain continually “ON,” allowing for vehicle startup when the clutch pedal is not pressed. If the vehicle is started in gear without the parking brake set, brake pedal pressed or the clutch pressed, the vehicle could unintentionally move. Unintentional vehicle movement increases the risk of a crash and injury to occupants or bystanders.

What will Hyundai do?

Your Hyundai dealer will replace the ignition lock switch. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

As a precautionary measure, owners are advised to engage the parking brake and depress the clutch, while placing the transmission in the neutral position, prior to starting their vehicle.

The actual time required to perform the repair will take less than 1 hour, however, your vehicle may be needed longer. To schedule an appointment with your preferred Hyundai dealer, please call **1-855-371-9460** or visit:

1. www.hyundaiusa.com/campaignhome
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click the “Schedule Appointment” button and follow the onscreen prompts.

Additional information

If you have any questions or require further assistance, you may contact the Hyundai Customer Care Center at **1-855-371-9460**.

If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153) or go to www.NHTSA.gov.

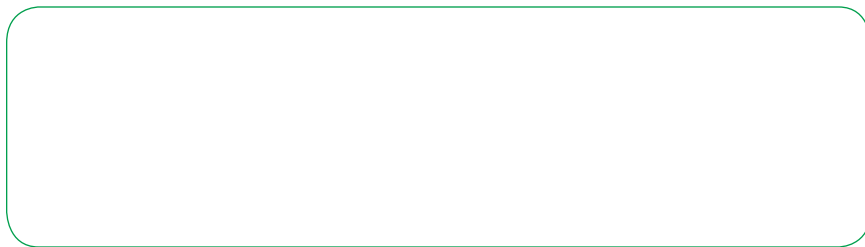
We urge your prompt attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Have you previously paid for this repair?

If you have previously paid for a repair that addresses the problem described in this letter, you may be eligible for a reimbursement. To submit for reimbursement:

1. Visit www.hyundaiusa.com/campaignhome
2. Click this icon in the top right of the webpage: 
3. Click "Contact Us"
4. Click the "Campaign Reimbursement" tile and follow the onscreen directions to submit.

You can also call to obtain additional information at **1-855-371-9460**.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.