



Navistar, Inc.  
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navistar.com



A NAVISTAR COMPANY

SEPTEMBER 2024

**IMPORTANT SAFETY RECALL 24511  
NHTSA RECALL NO. 24V-556**

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2025 HV™ series trucks built 04/26/2024 thru 07/02/2024, 2025 HX® series trucks built 04/30/2024 thru 06/25/2024, 2025 LT® series trucks built 04/19/2024 thru 07/02/2024, 2025 MV™ series trucks built 04/26/2024 thru 07/04/2024 and 2025 RH™ series trucks built 04/17/2024 thru 06/26/2024 with Meritor MFS Series Front Non-Drive axles.

**REASON FOR THIS RECALL**

Certain ball studs supplied to Meritor by a third-party supplier, USK International, and which Meritor incorporated into certain steer axles and replacement tie rod assemblies, did not meet case hardening specifications, and there is a risk that the ball studs could be more brittle than intended.

**RISK TO MOTOR VEHICLE SAFETY**

If a ball stud is more brittle than expected, it could break, which could affect vehicle steering and could increase the risk of a crash.

**DEFECT REMEDY**

The repair will involve replacing the tie rod ends on a tie rod with a suspect date code and re-aligning the front axle. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately an hour to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at

<https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love's center at <https://www.loves.com>.

\*Love's and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected this defect, you may be eligible for reimbursement of certain repair expenses if they occurred 04/17/2024 thru 09/30/2024. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**