

Certain 2023-2025 Model Year Toyota Vehicles
IMPORTANT SAFETY (NONCOMPLIANCE) RECALL

This notice applies to your vehicle: [REDACTED]

Incorrect Weight Capacity Label/FMVSS 110
NHTSA Recall No. 24V-548



URGENT SAFETY RECALL
This is an important Safety Recall.
The remedy will be performed
FREE OF CHARGE to you.

Dear Toyota Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Gulf States Toyota, Inc. ("GST") has decided that certain 2023-2025 Model Year Toyota vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 110, "Tire Selection and Rims for Passenger Cars."

You received this notice because our records indicate that you are the current owner.

What is the condition?

GST is recalling certain Toyota 2023 GR Supra, 2024 4-Runner, Corolla, Grand Highlander, Grand Highlander Hybrid, Land Cruiser Hybrid, Tacoma, Tacoma Hybrid, 2023-2024 BZ4X, Corolla Cross Hybrid, GR Corolla, GR86, Highlander, Highlander Hybrid, Prius, Prius Prime, Sequoia Hybrid, Tundra, Tundra Hybrid, Venza Hybrid, 2023-2025 Crown, and 2025 Camry Hybrid vehicles equipped with GST accessories. The load carrying capacity modification label may display inaccurate added weight values. As such, these vehicles fail to comply with the requirements of FMVSS number 110, "Tire Selection and Rims." A vehicle with an incorrect maximum capacity weight value may be overloaded, which can increase the risk of a crash.

What will Gulf States Toyota do?

For all affected vehicles, GST will mail new labels with the correct load carrying capacity to owners FREE OF CHARGE.

This is an Important Safety (Noncompliance) Recall.

What should you do?

Please apply the enclosed label for your specific vehicle (VIN listed above) using the instructions below:

1. Locate the load carrying capacity modification label on the driver side door jamb. If your vehicle currently has a load carrying capacity modification label that looks like the image below with printed weight values, apply the new label directly over the old label.



Note: Weight values will vary.

2. If your vehicle has any other load carrying capacity modification label or has handwritten numbers on the label, please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed.
3. If you applied the label to your vehicle, the remedy is complete. If you feel uncomfortable applying this label, your local Toyota dealer is available to assist. Please ensure that you bring this letter with you to the dealer.

What if you have other questions?

- Your local Toyota dealer will be more than happy to answer any of your questions.
- If you require further assistance, you may contact the GST Customer Assistance Center at 1-800-444-1074 Monday through Thursday, 8:30 am to 5:00 pm and Friday, 8:30 am to 4:00 pm Central Time.

What if you are not the owner or operator of this vehicle?

For vehicle lessors: Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit <https://www.toyota.com/owners>.

If you believe the dealer or GST has failed or is unable to remedy the defect within a reasonable amount of time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at **1-888-327-4236 (TTY: 1-800-424-9153)**, or go to <http://www.nhtsa.gov>.

We sincerely regret any inconvenience this safety (noncompliance) recall may have caused you.

Thank you for driving a Toyota.

Sincerely,

GULF STATES TOYOTA, INC.

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