



R24DC

**IMPORTANT SAFETY RECALL**  
**NHTSA Number: 24V-543 (School Bus)**

**DATE:** September 17, 2024

**SUBJECT:** R24DC: FMVSS 221 Noncompliance: Joint Strength – Insufficient Roof Rivet Quantity

**Dear Blue Bird Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that certain

- **US Vision School Bus (BBCV):**
  - Model Years: 2019-2023 September 3, 2019 through March 31, 2022
- **US All American School Bus (T3FE/T3RE):**
  - Model Years: 2019-2023 September 3, 2019 through March 31, 2022

vehicles may fail to conform to the Federal Motor Vehicle Safety Standard FMVSS 221, School Bus Body Joint Strength.

This notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

It has been determined that certain Blue Bird School buses may fail to conform to the Federal Motor Vehicle Safety Standard Number 221, School Bus Body Joint Strength. The buses may contain an insufficient quantity of rivets in the roof panel joints to meet the requirement in any 8-inch segments along the roof joints, which increases the risk of an injury.

**Corrective Action:**

Blue Bird will notify the affected dealers and owners and will provide Repair Instructions and parts, as needed. All affected units will need to be repaired, per the R24DC Recall Inspection and Repair Instructions. The roof panel joints will be inspected and additional rivets will be installed, as necessary.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, provide a copy of the work order/invoice to [campaignparts@blue-bird.com](mailto:campaignparts@blue-bird.com) for Blue Bird warranty consideration.

**Labor Reimbursement:**

Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to the vehicle owner. **The standard repair time (SRT) to accomplish the repair in accordance with the R24DC remedy procedure is outlined below.**



**Labor Reimbursement:** *(continued)*

**R24DC Inspection**

- .8 Hour (48 minutes)

**R24DC Repair A**

- **1-3 Rivets**
- .1 Hour (6 minutes)

**R24DC Repair B**

- **4-6 Rivets**
- .2 Hour (12 minutes)

**R24DC Repair C**

- **7-9 Rivets**
- .3 Hour (18 minutes)

**R24DC Repair D**

- **10-12 Rivets**
- .4 Hour (24 minutes)

**Administering the Recall and Parts:**

Recall R24DC should be repaired, per R24DC Recall Instructions. You may request parts at [campaignparts@blue-bird.com](mailto:campaignparts@blue-bird.com)

**Blue Bird recommends you contact your local or nearest Blue Bird Dealer to arrange for this recall to be performed.** To locate an authorized dealer, search online at [www.blue-bird.com/find-a-dealer](http://www.blue-bird.com/find-a-dealer) The Dealer can perform the repairs, or arrange for repairs to be performed by a service repair facility authorized by the Dealer. However, you may elect to perform this recall yourself or pay another independent repair facility to perform this recall. A qualified technician should perform this recall. If you elect to perform this recall yourself or pay another independent repair facility to perform this recall, complete and submit the Pink Owner's Recall Reply Sheet provided. The Recall Reply Sheet includes a section for the owner to request reimbursement of the owner's labor or to request reimbursement for a labor invoice paid by the owner to an independent repair facility.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice.** Mail the documents in the pink self-addressed postage prepaid envelope included with the pink reply sheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.



**BLUE BIRD**  
**Blue Bird Body Company**  
Page 3

R24DC

**Please contact your local Blue Bird Dealer with any questions regarding this recall campaign.**

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:  
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>