



**LEISURE**  
TRAVEL VANS

# IMPORTANT SAFETY RECALL



August 14, 2024

Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

P: 204 325 4361  
F: 204 325 5241

301 Roblin Blvd.  
P.O. Box 1230  
Winkler, Manitoba CA  
R6W 4C4

U.S. Mailing:  
P.O. Box 68  
Walhalla, ND 58282

LEISUREVANS.COM  
TRIPLEERV.COM

«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov» «Postal\_Code»

“This notice applies to your vehicle, «Unit»  
VIN #«VIN»  
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#10556-1

NHTSA #24V532

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain 2020, 2021, 2022, 2023 & 2024 Wonder W24RL, W24MB & W24MBL & W24FTB motorhomes manufactured between January 8, 2020 and October 2, 2023

### Description of Defect:

The floor substructure may become loose from the rearmost crossmember causing the generator support structure to deflect downwards. This could cause a crash leading to injury or death.

### To Have This Modification Performed:

Please contact your nearest Triple E RV dealer to order the recall repair kit B088376 & SOP14977 to have this performed at no charge to you. To properly secure the floor substructure to the crossmember, 4 brackets & Tek screws will be installed. The time needed for installation is approximately 2 hours. If you choose to have this Recall performed by a service center other than your dealer, order the necessary recall kit thru the email address [recalls@tripleerv.com](mailto:recalls@tripleerv.com), prior authorization is required. The RV service center may require you to pay for work completed, submit the paid invoice along with receipt to [recalls@tripleerv.com](mailto:recalls@tripleerv.com) along with the signed return form enclosed.

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.**

**For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail [recalls@tripleerv.com](mailto:recalls@tripleerv.com) in the subject line "Recall CA#10556-1".**

**What if you are a Lessor?**

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.

If you no longer own this vehicle, please complete the return form stating "No Longer Own this Vehicle" or provide the new owners contact information and submitting to Customer Service at [recalls@tripleerv.com](mailto:recalls@tripleerv.com)

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosure

Return Form