



IMPORTANT SAFETY RECALL

NHTSA Recall # 24V500

August 4, 2024

Dear ARBOC Owner

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

ARBOC Specialty Vehicles, LLC has decided that certain 2023-2024 Spirit of Freedom vehicles equipped with certain GO-ES Space Saver Foldaway Seats fail to conform to Federal Motor Vehicle Safety Standard No. 207, "Seating Systems."

This notice applies to your buses shown on the attached page

REASON FOR THIS RECALL

ARBOC Specialty Vehicles, LLC has been notified of Freedman Seating Company (FSC) Recall 24E026. This recall states that the GO-ES Foldaway Seat may have a defect which may increase the risk in occupant injury in the event of a crash. The seat back cushion may become disengaged from the dump mechanism when there is a high load applied to the shoulder portion of the seat belt. If the seat back recliner mechanism is not fully engaged the seat back could release when a substantial load is applied to the shoulder belt potentially increasing the risk of injury to the seat occupant during a vehicle crash.

WHAT WE WILL DO

ARBOC Specialty Vehicles will notify our affected dealers and customers for Freedman Seating Company of this Recall. Please note, as this is a Freedman Recall, owners are instructed to contact FSC directly (not ARBOC) for any issues you may have.

WHAT YOU SHOULD DO

To correct this condition, Freedman Seating Company has developed a simple inspection procedure. If the seat does not pass the inspection, then there is an easy remedy. A document and video describing the inspection can be found here: <https://freedmanseating.com/recall/24e026/>

An Inspection & Service Procedure is attached that provides instruction on how to inspect the seat and repair it if necessary. The repair is expected to take approximately 15 minutes per seat. These documents can also be found here <https://www.freedmanseating.com/wp-content/uploads/2024/03/GO-ES-Spacesaver-Foldaway-Service-Instructions-External.pdf>

Upon completion of the recall inspection or repair work, the Customer must file a claim with FSC Customer Service for reimbursement referencing FSC Recall #24E026 on the claim.

ARBOC SPECIALTY VEHICLES LLC, 51165 Greenfield Parkway, MIDDLEBURY, INDIANA 46540
574-825-4880 (PHONE) * 574-825-1750 (FAX)
www.ARBOCsv.com



FSC Recall Contact:

Terry Gogins or Anthony Lee
Customer Service Representative
Freedman Seating Company
4545 W Augusta Blvd
Chicago, IL 60465
800-443-4540

Terry.gogins@freedmanseating.com

Anthony.lee@freedmanseating.com

If the remedy was completed prior to this notification, please review Freedman Recall instructions that are attached. Reimbursement should be sought through Freedman Seating Company.

If you have any questions pertaining to this recall, please call FSC Customer Service at 800-443-4540. If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424- 9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
ARBOC Specialty Vehicles, LLC



**RECALL-24E026 Freedman GO-ES Space Saver Foldaway
Seats/24V500**

Buses Affected

Bus #	Serial #	Chassis VIN	Name
████	████████████████	████████████████	████████████████