

# IMPORTANT SAFETY RECALL

## OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

## NHTSA Recall 24V-498

This notice applies to your vehicle, [VIN].

Dear Nissan Sentra Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that certain 2024 Model Year Nissan Sentra vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 205 "Glazing Material" ANSI testing standards and Part 565 VIN visibility requirements. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

### Reason for Recall Motivo del Retiro

Your vehicle's windshield may have air bubbles present in the lower driver's side windshield area which may affect your ability to clearly read your vehicle's VIN. In certain vehicles, delamination of the windshield glass may occur which could result in air bubbles. When air bubbles are present in the windshield, the air bubbles may cover a portion of the lower driver's side windshield area. This condition does not comply with Part 565 VIN visibility requirements and FMVSS 205 "Glazing Material" ANSI testing standards. An owner who cannot see their VIN clearly may not recognize their vehicle is involved in a safety recall, and may not have the recall remedy performed, which could increase the risk of injury, fire, or a crash.

### What Nissan Will Do Qué Hará Nissan

Your Nissan dealer will inspect the windshield for air bubbles. If any air bubbles are detected, your dealer will replace the windshield. This service, which is conducted at no charge to you for parts and labor, could take up to three (3.0) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do Qué Debes Hacer

Please contact your local Nissan dealer in order to arrange an appointment to have your free vehicle repair as soon as possible. Please bring this notice with you when you keep your service appointment.

Comuníquese con su concesionario Nissan local para concertar una cita para la reparación gratuita de su vehículo lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please scan the QR code or visit <https://nna.secure.force.com/recall?camp=PMA38>.

Para obtener más información sobre el retiro, por favor escanee el código QR o visite <https://nna.secure.force.com/recall?camp=PMA38>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.**

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.