

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

80B/NHTSA 24V-474

LOGO

VEHICLE PICTURE

#### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized FIAT Studio
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment**
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your FIAT Studio, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 80B.

# IMPORTANT SAFETY RECALL

## Tire Pressure Monitor

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that certain [2014-2019 Model Year Fiat 500] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 138 – TIRE PRESSURE MONITORING SYSTEM.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

#### WHY DOES MY VEHICLE NEED REPAIRS?

The Tire Pressure Monitor System (TPMS) on your vehicle [1] may have been programmed with sensor values that do not meet the minimum activation pressure requirements of FMVSS 138. In affected vehicles, the TPMS system will not illuminate the warning light at the required tire pressure, which can result in reduced load-carrying capacity of the tires. If the vehicle is loaded to the full capacity stated on the tire placard, the vehicle may be overloaded, which can increase the risk of a vehicle crash.

The condition above fails to conform to the requirements of FMVSS No. 138 S4.2(a) which requires vehicles to illuminate a low tire pressure warning telltale not more than 20 minutes after the inflation pressure in one or more of the vehicles tires, up to a total of four tires, is equal to or less than either the pressure 25 percent below the vehicle manufacturers recommended cold inflation pressure, or the pressure specified in the 3rd column of Table 1 of this standard for the corresponding type of tire, whichever is higher. Vehicles built with incorrectly programmed TPMS sensor values may not illuminate the warning telltale until the inflation pressure is one to two pounds per square inch (PSI) below the minimum activation pressure requirement. One configuration Placard calls out 38 PSI, thus the low tire pressure telltale should come on when the tire pressure drops to 28.5 PSI (25% drop in pressure) but may not actually come on until the pressure drops to the range of 28-27 PSI. The range of 28-27 PSI, while below the FMVSS 138 25% requirement, is still above the 20 PSI minimum activation pressure called out in Table 1.

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA will repair your vehicle [2] free of charge (parts and labor). To do this, your FIAT Studio will reprogram the TPMS electronic control unit module with the correct minimum activation tire pressure sensor values. The estimated repair time is 20 minutes. In addition, your FIAT Studio will require your vehicle for proper check-in, preparation, and check-out during your visit, which require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your FIAT Studio.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR FIAT STUDIO TODAY**

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
Fiat Chrysler Automobiles US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.