

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

- Your MY 2014 INFINITI Q50 vehicle is subject to an open Safety Recall.
- The propeller shaft in your vehicle may break, which can cause a loss of motive power without warning, increasing the risk of injury or crash. Additionally, if the propeller shaft breaks while driving, an affected vehicle may move after placing the shifter into 'Park.'
- Until your vehicle is repaired, INFINITI recommends that you apply the parking brake each time you shift your vehicle into 'Park.'

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 24V-470

This notice applies to your vehicle, [VIN].

Dear INFINITI Q50 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014 INFINITI Q50 vehicles. Our records indicate that you own or lease the INFINITI vehicle identified by the VIN above and on the inside of this notice.

Reason for Recall
Motivo del Retiro

Your vehicle may be equipped with a propeller shaft that has reduced strength. Over time, the propeller shaft may break, resulting in a loss of motive power while driving. Additionally, if the propeller shaft breaks while driving, the vehicle may move after placing the shifter into 'Park' if the driver does not engage the parking brake. Both scenarios can increase the risk of injury or crash.

What INFINITI Will Do
Qué Hará INFINITI

Your INFINITI retailer will replace the propeller shaft with a countermeasure part. This service, which is conducted at no charge to you for parts and labor, could take up to one (1.0) hour to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

Please contact your local INFINITI retailer by scanning the QR code or following the link below to schedule an appointment to have your vehicle remedied at your earliest convenience. For your convenience, bring this notice with you when you keep your service appointment.

Comuníquese con su distribuidor INFINITI escaneando el código QR o siguiendo el enlace a continuación para programar una cita para que su vehículo reparado lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.

For more information about the recall, please scan the QR code or visit <https://nna.secure.force.com/recall?camp=R24A5>.

Para obtener más información sobre el retiro (recall), por favor escanee el código QR o visite <https://nna.secure.force.com/recall?camp=R24A5>.

If the retailer fails to, or is unable to make the necessary repairs within a reasonable time or free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar INFINITI al Departamento Nacional de Asuntos del Consumidor a, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.