

IMPORTANT SAFETY RECALL

08/18/2024

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No: 24V-457

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain Model Year 2024 Cybertruck vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, the sail applique or adhesion may not have been installed according to specification, which may cause the sail applique to become loose or separate from the vehicle. If the applique separates from the vehicle while in drive, it could create a road hazard for following motorists and increase their risk of injury or a collision.

WHAT TESLA WILL DO

At no cost to you, Tesla Service will replace the sail applique with an assembly that meets specifications and ensures sufficient adhesion between the applique and the vehicle's deck rail.

WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take only thirty minutes and may be completed by Tesla Mobile Service where available.

If you have already had this repair completed on your vehicle, there is no further action that you need to take. You may confirm whether the repair has been completed by checking our online VIN look-up tool at <https://www.tesla.com/vin-recall-search>.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC