

IMPORTANT SAFETY RECALL

10/01/2024

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No: 24V-456

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain model year ("MY") 2024 Cybertruck vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, the front windshield wiper motor controller may stop functioning due to electrical overstress to the gate driver component. A non-functioning windshield wiper may reduce visibility in certain operating conditions, which may increase the risk of a collision.

WHAT TESLA WILL DO

At no charge to you, Tesla Service will replace the windshield wiper motor with a wiper motor that has a properly functioning gate driver component.

WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take only thirty minutes and may be completed by Tesla Mobile Service where available.

If you have already had this repair completed on your vehicle, there is no further action that you need to take. You may confirm whether the repair has been completed by checking our online VIN look-up tool at <https://www.tesla.com/vin-recall-search>.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.