



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, [REDACTED]

**September 13, 2024**

### **SAFETY RECALL N908: AJ20-P6 Engine Oil Filter Housing Cracked**

**Vehicles Affected: 2024MY Defender, Discovery, Range Rover, Range Rover Sport, Range Rover Velar**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 24V-450**

**Dear Range Rover Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2024 model year vehicles described above.

Your vehicle is included in this Recall action.

#### **What is the reason for this program?**

On certain vehicles, the oil filter housing may not have been manufactured properly. Over time, the housing could crack and cause oil to leak onto hot components in the engine compartment.

Oil that leaks onto hot components can create the risk of a fire. Additionally, an oil leak could create a hazard for others and increase the risk of a crash.

#### **What are the warning signs of this condition?**

Smoke and potentially flames may be seen from the under-hood area. Also, there may be signs of oil staining on the driveway and in parking bays. An engine oil warning light may also appear.

#### **Are there any precautions that may be taken to minimize the safety risk until the corrective measures are implemented?**

Until such time as the recall has been completed, customers are advised to be extra vigilant when operating the vehicle. If you notice oil leaking or an oil warning light, stop driving the vehicle and contact your authorized Land Rover retailer at once.

#### **What will Land Rover and your authorized Land Rover Retailer do?**

Your authorized Land Rover retailer will replace the oil filter housing, complete with filter and associated o-rings. There will be no charge to the owners for this repair.

#### **What should you do?**

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N908'. Your retailer has been advised to make these repairs a top priority, however, please discuss your vehicle mobility requirements if it is not possible to immediately repair your vehicle.

**Attention Leasing Agencies:** If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within TEN (10) days.



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### **How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize any inconvenience to customers and is expected to take up to approximately one (1) hour although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

### **Moved or no longer own this Land Rover vehicle?**

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

### **What should you do if you have further questions?**

If you have any questions or concerns regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at 1-800-637-6837, **option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: [lrweb2@jaguarlandrover.com](mailto:lrweb2@jaguarlandrover.com). Please include your full name, address, and VIN of your vehicle in your email.

### **If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

If your retailer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at **888-327-4236 (TTY: 800-424-9153)**; or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



**Wayne Clarke**  
Director, Technical Services  
Jaguar Land Rover, NA LLC