



<p>Safety Recall: NHTSA # 24V-435 June 2024</p>
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Name
 Address
 City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain model year 2024 Jay Feather Travel Trailers fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 110, "Tire Selection and Rims."

- Reason for this recall*** A 14-inch spare tire was mistakenly installed instead of the required 15-inch spare tire. The tire placard information is based on a 15-inch tire. Referring to the placard, the operator can inflate the tire to an incorrect pressure, increasing the risk of a crash.

- Recall Remedy*** Jayco Inc. dealers will inspect and replace the spare tire if necessary, free of charge. The remedy will take approximately 1/2 hour to complete.

- What we need you to do*** Please contact a Jayco certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. dealer go to www.jayco.com or call 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
 Jayco Inc. Towable Division