



IMPORTANT SAFETY RECALL

This notice applies to your vehicle
NHTSA Recall No. 24V431

November 11, 2024

Re: Safety Recall 24V431 - Seat Belt Anchorages
Model Year / Vehicle Affected: 2021-2024 Endera SRW School Bus Vehicles

Dear Endera Customer,

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

Endera Motors has decided that certain 2021-2024 Endera Single Rear Wheel (SRW) School Bus vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 222 "School Bus Passenger Seating and Crash Protection." This action involves vehicles manufactured by Endera from 6/1/2021 through 1/11/2024. Our records indicate that your vehicle(s) listed on page 3 may be included in this recall action.

WHY DOES MY VEHICLE NEED REPAIRS?

It has been determined that 2021-2024 Endera SRW School Bus may not comply with lap and shoulder belt assembly anchorage loadings requirement specified by FMVSS 222, "*School Bus Passenger Seating and Crash Protection*". The root cause was a vehicle mis-build condition where a washer was omitted that is part of the seat belt anchorage assembly.

Therefore, the seat may not hold in place in the event of an accident, increasing the risk of physical harm and danger to passengers.

WHAT WILL YOUR DEALER DO?

Your dealer will inspect your vehicle and if the washer is omitted, repair the defect, free of charge. The repair should take approximately 2 hours to complete. However, due to service scheduling, your dealer may require your vehicle for longer period of time. Your dealer should be able to provide a more accurate service and repair estimate.

WHAT SHOULD YOU DO?

Please contact your local authorized Endera dealer and schedule an appointment for your free repair as soon as possible and provide the dealer with your Vehicle Identification Number (VIN). To find your nearest dealer, visit enderamotors.com, or contact us at warranty@enderacorp.com

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact warranty@enderacorp.com

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form found online at enderamotors.com by email at warranty@enderacorp.com or by mail to 804 N Pratt St. Ottawa, OH 45875

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, please contact us at enderamotors.com and let us know via email to warranty@enderacorp.com

Your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Endera, in cooperation with your authorized Endera retailer, will strive to minimize any inconvenience to you caused by this program and thank you for your attention to this safety matter.

Sincerely,

Endera Motors, LLC