



IMPORTANT SAFETY RECALL

NHTSA Safety Recall
24V430

This Notice Applies To Your Vehicle

Dear Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Eveland's Inc has decided that a defect which relates to a motor vehicle safety exists on certain 2024 Era trailers. These trailers were manufactured January 1, 2024 - June 11, 2024.

Suburban Manufacturing has initiated a recall on their Slide-In Range Models that contain Red LED Backlit Knobs that were installed in recreational vehicles. The LED backlight printed circuit boards (PCB) are not fully coated. The lack of conformal coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in the failure of the PCB. If the PCB fails, it can become overheated, and the polyethylene cover of the lights can melt and possibly ignite causing a fire.

WHAT WE WILL DO

Work Instruction #206346 is provided with this letter to provide the remedy process to deactivate the LED backlights of the knobs and to properly terminate the electrical connections. The remedy should take approximately 10 minutes to complete. Suburban will provide this remedy at no cost to owners. With proper documentation, Suburban will reimburse owners per its general reimbursement policy if their range was remedied prior to the issuing of this recall.

WHAT YOU SHOULD DO

You or your dealer must contact Suburban's Customer Service department at 423-775-2131 ext. 7101 or via email at orders@suburbanmfg.com. Suburban will coordinate with you about executing the prescribed remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact Eveland's Inc Customer Service Line at 218-947-4932, or visit our website at www.scamptrailers.com.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-88-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

IF YOU HAVE ALREADY PAID FOR THIS REPAIR

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached reimbursement request form online at www.scamptrailers.com or by mail PO Box 2, Backus MN 56435.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold, or traded your vehicle, please let us know by contacting Eveland's Inc Customer Service.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Eveland's Inc
Scamp Trailers
Backus, MN 56435