



7203 Cowart St.  
Houston, TX 77020  
Ph: 713-675-2761  
Fax: 713-675-1121

## IMPORTANT SAFETY RECALL

VIN# [REDACTED]  
[REDACTED]  
[REDACTED]

NHTSA RECALL NO 24V-409

7/23/2024

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

McClain Trailers has decided that a defect, which relates to motor vehicle safety, exists in certain 2024 McClain 10, 11, 12, 15, & 18k vehicles

### WHY DOES MY VEHICLE NEED REPAIRS?

The Gross Vehicle Weight Rating (GVWR) listed on the trailer brake actuator is incorrect, which can allow it to become overload, increasing the risk of a crash.

*Part/System:* trailer actuator

*Malfunction:* none

*Conditions:* mislabeling

*Precaution:* none

*Explain the Safety Risk –*

*Crash:* correct actuator rating of 19,000#'s is more than GVWR rate of vehicle

*Injury:* none actuator is rated for more than gvwr rate of trailer built

### WHAT WILL YOUR DEALER DO?

*Explain the Remedy –* mail correct manufacturer label to replace incorrect label

*Free Statement –* free of charge, no charge for parts and labor, at no cost to you

*Estimated Time –* 5 minutes

**WHAT SHOULD YOU DO?**

Please contact McClain Trailers to have your correct label mailed free or to schedule to have your trailer brought in to replace label. [www.mcclaintrailers.com](http://www.mcclaintrailers.com)

*Date Remedy Is Available –  
Remedy Letter: as soon as possible*

**Please refer to Picture 1 for reference on style of actuator with mislabeled label, picture 2 shows the label that needs to be replaced.**

**WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact McClain Trailers, Inc. at 713-675-2761 or visit our website at [www.mcclaintrailers.com](http://www.mcclaintrailers.com)

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey AVE SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**WHAT IF YOU ARE A LESSOR?**

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

**WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?**

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request by mail PO Box 202077, Houston, TX 77220-2077

**WHAT IF YOU NO LONGER OWN THE VEHICLE?**

If you no longer own the vehicle, [\[complete the attached Change of Ownership card and mail it or contact Customer Assistance at 713-675-2761\]](#).

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

**McClain Trailers, Inc**  
**7203 Cowart St**  
**Houston, TX 77020**

## Change of Ownership

Vin# \_\_\_\_\_

Sold to \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please email to

[britton@mcclaintrailers.com](mailto:britton@mcclaintrailers.com)

Picture 1



Picture 2

