



2022–2024 Rivian R1S & R1T  
R1 Replace Upper B-Pillar and/or C-Pillar  
Trim Panels

NHTSA Recall No. 24V-408  
Rivian Recall No. FSAM-1464

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2022–2024 Rivian R1S and R1T vehicles. Our records show that you are the owner of a vehicle affected by this condition.

## What is the problem?

The upper pillar trim panel(s) may have been removed and then reused instead of being removed and replaced with a brand-new component. Removal and reuse may result in damage to the attachment clip(s) that secure the trim panel to the pillar. For R1T only the upper B-pillars are potentially impacted. For R1S the upper B and/or C-pillars are potentially impacted.

Damaged upper B and/or C pillar trim panel attachment clip(s) may result in an improper side air bag inflatable curtain deployment, which may increase the risk of occupant injury during rollover and side impact crashes.

## What will Rivian do?

Rivian will remove the potentially affected pillar trim panel(s) and replace them with new parts at no cost to owners.

## What should you do?

You should already have received a call from Rivian Service Support to schedule your recall service appointment. If for some reason you do not already have an appointment, please call 1-855-748-4265 to schedule the recall service repair with your Rivian Service Center immediately. The estimated recall service time should take less than two hours to complete, please plan accordingly.

If you have further questions, please call Rivian Service Support at 1-855-748-4265. For additional information please visit our Support Center. <https://rivian.com/support/article/recall-information>



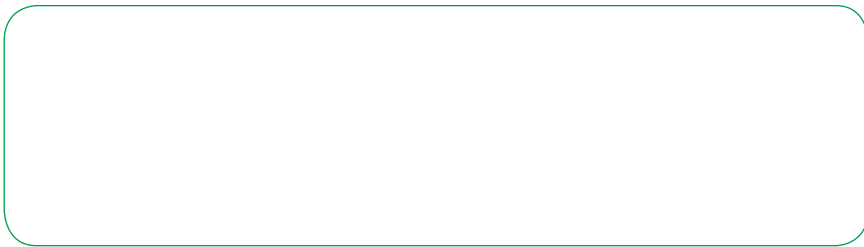
## Do you have other questions?

If you have further questions or if you no longer own this vehicle, please call Rivian Service Support at 1-855-748-4265. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Rivian has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit [www.safercar.gov](https://www.safercar.gov).

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Rivian



Federal law requires any lessor who receives this notification pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.