



IMPORTANT SAFETY RECALL

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA Campaign Number: 24V405

Subject: Non-Compliance Recall Campaign TSB70062404 – Cluster Telltales (2023 Model Year Fisker Ocean)

Dear Fisker Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Fisker Inc. (Fisker) has decided that 2023 model year Fisker Ocean vehicles fail to conform to Federal Motor Vehicle Safety Standards (FMVSS) 101 (Controls and displays), 135 (Light Vehicle Brake Systems), 138 (Tire Pressure Monitoring Systems), and 208 (Occupant Crash Protection Telltale Illumination). Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

During routine testing, it was found that customers driving Fisker Ocean vehicles in the U.S. currently lack U.S. compliant operational cluster telltales. If a malfunction occurs, an amber warning light illuminates instead of the red color required by FMVSS regulations.

What will we do?

Fisker will release software version 2.1 over the air to your vehicle, which corrects the noncompliant cluster warning lights. This repair will be provided at no cost. Fisker's Service Department expects these remedies to be available in June 2024. Once available, the over-the-air installation process will take approximately one (1) hour.



What should you do?

Fisker recommends accepting the software installation as soon as it becomes available for your vehicle. Fisker Ocean owners can be confident that their vehicles will perform optimally after the software is installed.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please notify Fisker.

Can we assist you further?

If your Fisker authorized service provider fails to assist you in any way, please contact Fisker by calling Toll Free at 1-844-FISKER1 from 6 AM to 7 PM Pacific Time, Monday through Friday or via website at www.fiskerinc.com/contact.

Checking your vehicle for open Recalls and Service Campaigns

If you are still unable to have the repair performed without charge, or within a reasonable amount of time, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Fisker Service Department

Fisker Inc.