

**IMPORTANT SAFETY RECALL**

07/27/2024

A Ant  
4715 N Grand Canyon Dr  
Las Vegas, NV, 89129

This notice applies to your vehicle, 5YJYGDEE5MF295386

NHTSA Recall No: 24V-376

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain model year (MY) 2012-2024 Model S, MY 2015-2024 Model X, MY 2017-2023 Model 3 and MY 2020-2023 Model Y vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 208, S7.3(a)(1) "Occupant Crash Protection." Our records show that you are the owner of a vehicle affected by this action.

**REASON FOR THIS RECALL**

On certain affected vehicles, an open trace, disconnection of, or open circuit in the driver seat occupancy switch may result in a loss of the audible and visual seat belt reminder signals when the driver's seat belt is not fastened after the vehicle ignition is moved to the "on" or "start" position, which does not comply with FMVSS No. 208, S7.3(a)(1), and may increase the risk of injury in a collision.

**WHAT TESLA WILL DO**

At no charge to you, Tesla deployed an over-the-air ("OTA") firmware update to affected vehicles that will rely on driver seat belt buckle and ignition status to activate the seat belt reminder signals to ensure compliance with FMVSS No. 208, S7.3(a)(1).

**WHAT YOU SHOULD DO**

Please check that your vehicle is running software version 2024.20.3 or a later release, all of which contain the remedy. You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running software version 2024.20.3 or a later release, then you have received the remedy and there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please accept the latest pending software update for installation by tapping the yellow clock icon at the top of the vehicle touchscreen and following the prompts. For awareness, software updates typically take between 20 to 60 minutes to complete. See [www.tesla.com/support/software-updates](http://www.tesla.com/support/software-updates) for additional details on Tesla vehicle software updates.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit [www.tesla.com/support/account-support#add-remove-products](http://www.tesla.com/support/account-support#add-remove-products). If have any questions or need assistance installing the software update, please contact Tesla online by visiting [www.tesla.com/support/contact](http://www.tesla.com/support/contact) or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

**TESLA, INC.**