



IMPORTANT SAFETY RECALL

SENT VIA E-MAIL AND EXPRESS MAIL

June 10, 2024

This notice applies to your vehicle:

Name	Model	Model Year	VIN Number
LAMETRO	K11M	2020	██████████
LAMETRO	K11M	2020	██████████
LAMETRO	K11M	2020	██████████
LAMETRO	K11M	2020	██████████
LAMETRO	K11M	2020	██████████

Re: NHTSA Recall No. 24V-374

Dear Valued BYD Customer:

This notice is sent in accordance with the National Traffic and Motor Vehicle Safety Act. BYD Coach and Bus (BYD) has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019 – 2023 buses with the following models: K7M, K8M, K9M, K9S, K9MD, C10M and K11M. Our records show that you own one or more affected vehicles.

What is the issue:

The affected vehicles are equipped with a mirror control switch where the fuse rating may not provide adequate protection against overheating and may increase the risk of a fire around the mirror control switch area.

What will BYD do:

BYD will repair the mirror control switch free of charge by replacing the 5 amp fuse with a 1 amp fuse. The repair will be provided free of charge and is expected to take approximately 30 minutes per vehicle.

What should you do:

You may reach out to BYD to arrange an appointment for BYD’s technicians to conduct the fuse replacement. Alternatively, you have the option to undertake the repair yourself and subsequently file a reimbursement claim with BYD.

If you have previously paid to have this issue repaired prior to receiving this notice, please contact BYD directly to seek reimbursement. Owners may contact BYD customer service at 1-661-940-3250.

If you no longer own the vehicle(s) that correspond to this notification, please contact Pan Zhang so that we may update our records. Federal regulations require that any vehicle lessor receiving the recall notice must forward a copy of this notice to the vehicle lessee within ten days.

If you believe that BYD has failed to remedy this defect in a timely manner you may contact: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

RIDE Team