



VinFast Auto, LLC  
12777 W. Jefferson Boulevard, Suite A-101  
Los Angeles, CA 90066



LSVANIA



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**IMPORTANT SAFETY RECALL INFORMATION**

U.S. Department of Transportation

Issued in Accordance  
With Federal Law

**NHTSA**  
www.safercar.gov

**SAFETY RECALL NOTICE**



**IMPORTANT SAFETY RECALL**

**NHTSA Recall 24-0033257-31048-10**

This notice applies to your vehicle, RLLV1AEB8PH002924

MAY 28, 2024



Your Vehicle Identification Number (VIN):

NHTSA Recall 24V369

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. VinFast has decided that a defect which relates to motor vehicle safety exist in certain 2023 and 2024 MY VinFast VF8 MPVs.

We want to assure you that, with your assistance, VinFast will correct this condition at no cost to you. VinFast's commitment is to provide you with the highest level of service and support.

**What is the issue?** On certain 2023 and 2024 MY VinFast VF8 MPVs, certain airbags could be equipped with an inert airbag ignitor.

**What is the risk?** If a VinFast VF8 equipped with an airbag with an inert ignitor is involved in an accident where the inert air bag is designed to deploy, it will not, increasing the risk of injury during a crash.

**What will VinFast do?** VinFast will replace any airbags equipped with inert ignitors with air bags equipped with active ignitors.

**How long will it take?** The time required for this repair is one to eight hours depending on the number of airbags to be replaced.

**What should you do?**

- Please contact VinFast at 1-833-503-0600 or visit our website at <https://vinfastusa.com/> and request a service date for Recall No. VPAC-291.
- Please provide your VIN, which is printed near your name at the beginning of this letter.
- Please have your vehicle remedied as soon as practicable. However, you can continue to safely drive your vehicle.
- The vehicle owner is responsible for arranging to have the work completed.
- VinFast can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as practicable.

**Cost?** VinFast will perform these services at no cost to the customer. In accordance with federal law, these costs are covered by VinFast's original warranty program.

**What if you no longer own this vehicle?** If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner. You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data that indicate that you are the current owner.

**Can we assist you further?** If you have any difficulties getting your vehicle repaired promptly, please contact us at 1-833-503-0600. Representatives are available 24 hours a day.

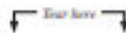
Thank you for your attention to this important matter.

Sincerely,

Aleksandar Knezevic

Vice President, Adhesales

**IMPORTANT:** If you have sold or traded your VinFast vehicle, please enter the owner's name and address. (If known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle issuer receiving this recall notice must forward a copy of this notice to the owner within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.



Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_-\_\_\_\_

**NEW ADDRESS INFORMATION**

- New owner
- Station
- Trade-in/leased
- Used vehicle, new owner / address below

**Axlog Safety Recall**  
**24V369**  
 RLLV1AEB8PH002924  
 MICHAEL WASHINGTON  
 SEBASTIAN CRUZ  
 4020 1/2 WEST 21 ST  
 LOS ANGELES, CA 90018

**Change of Ownership / Address**

