



2023–2024 Rivian R1S, R1T, and EDV
Headlight Aiming

NHTSA Recall No. 24V-367
Rivian Recall No. FSAM-1445

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that certain model year 2023–2024 Rivian R1S, R1T, and EDV vehicles fail to conform to Federal Motor Vehicle Safety Standard FMVSS 108 (Lamps, reflective devices, and associated equipment). Our records show that you are the owner of a vehicle affected by this condition.

What is the problem?

Rivian has determined that on certain model year 2023 and 2024 R1T, R1S, and EDV vehicles the headlamps are aimed slightly too low and do not meet current production specifications or fulfill the requirements of FMVSS 108.

Headlamps that are not aimed properly can result in insufficient illumination of the road while driving, which may increase the risk of a crash while driving at night.

What will Rivian do?

Rivian will check the headlamp adjustment on the affected vehicles and correct it, if necessary, free of charge.

What should you do?

Please call 1-855-748-4265 to schedule the recall service repair with your Rivian Service Center immediately. The estimated recall service time should take less than an hour to complete, please plan accordingly.

If you have further questions, please call Rivian Service Support at 1-855-748-4265. For additional information please visit our Support Center. <https://rivian.com/support/article/recall-information>



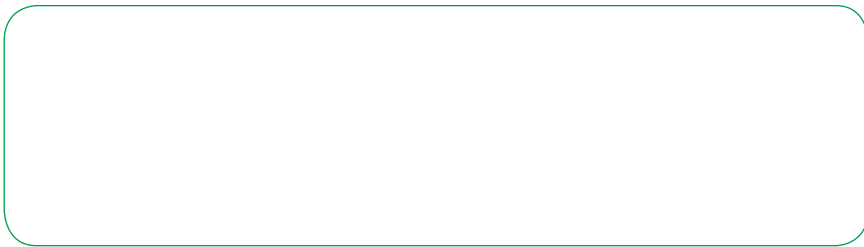
Do you have other questions?

If you have further questions or if you no longer own this vehicle, please call Rivian Service Support at 1-855-748-4265. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Rivian has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit www.safercar.gov.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Rivian



Federal law requires any lessor who receives this notification pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.