

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 24V361

Subject: Compliance Recall 941L – Headlamp Control Unit Software

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that certain 2022-2024 model year Audi vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") 108 - *Lamps, reflective devices, and associated equipment*. Our records show that you are the owner of a vehicle affected by this action.

Audi of America, Inc.
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What is the issue?

Affected vehicles were equipped with headlight control module software intended for the EU market that may not comply with Federal Motor Vehicle Safety Standard ("FMVSS") 108 - *Lamps, reflective devices, and associated equipment*. The software exhibits ECE-compliant lighting behavior intended for other markets that affects the parking lamp performance when the headlights are turned on and turn signals are activated. Vehicles with parking lamps that do not operate as intended during turn signal operation may have reduced visibility to other vehicles, which can increase the risk of crash.

What will we do?

To correct this noncompliance, your authorized Audi dealer will update the headlamp control module with a new data set. This work will take about an hour to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.

What should you do?

Please contact your authorized Audi dealer without delay to schedule this recall work. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.

Additional Information

- If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.
- If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, if you have changed your address or sold the vehicle, or if you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.
- If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

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- To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection