



IMPORTANT SAFETY RECALL
NHTSA Recall Campaign #24V352

6/3/2024



This notice applies to your Chrysler Voyager VIN #: [REDACTED]

Dear Valued BraunAbility Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that a defect that certain 2023 Chrysler Voyager vehicles manufactured from December 14, 2023 through May 1, 2024 fail to conform to Federal Motor Vehicle Safety Standards No. 210, "Seat Belt Assembly Anchorages". Subject vehicles were manufactured with certain GO-ES Space Saver Foldaway Seats. The Recliner mechanism may not engage fully when the seat back is reclined, and the seat back could become detached from the seat when force is applied to the shoulder belt increasing the risk of occupant injury during a crash.

The remedy is to schedule an appointment with your local BraunAbility dealer where they will inspect the seat recline function and repair if necessary. The repair will take approximately 1 hour and can be scheduled immediately. The inspection and repair of the seat will be performed free of charge.

If you had this remedy performed on your Chrysler Voyager with GO-ES Seats prior to receiving this letter, you may be eligible to receive reimbursement for the cost of the remedy. To see if you qualify, contact the BraunAbility Customer Experience Group by calling (800) 488-0349 or emailing recall@braunability.com.

If a BraunAbility dealer is unable to perform the recall remedy within a reasonable timeframe, please contact the BraunAbility Customer Experience Group at (800) 488-0349 or recall@braunability.com for further instructions.

In addition, if you take your vehicle to your BraunAbility dealer on an agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Experience Group at (800) 488-0349 or recall@braunability.com.



If, after contacting your BraunAbility dealer and the BraunAbility Customer Experience Group, you are not able to have your BraunAbility vehicle remedied without charge and/or within a reasonable time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424- 9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this may cause you, but your safety, and the safety of your loved ones, is our number one priority.

If you have any questions or concerns, please contact our BraunAbility Customer Experience Group at 833-863-3539 or recall@braunability.com.

Sincerely,
BraunAbility Customer Care & Aftersales