

# IMPORTANT SAFETY RECALL

[Redacted] Dr  
[Redacted] 78 [Redacted]

July 2, 2024

**This notice applies to your vehicle:**

WPOCD2A [Redacted]

**URGENT SAFETY RECALL**  
**This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.**

**Certain 2024 Porsche 718 Boxster / Cayman Vehicles  
Porsche Recall ARA7 / NHTSA ID 24V-343**

Dear [Redacted]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2024 Porsche 718 Boxster / Cayman vehicles

**What is the issue?**

Porsche recently determined that the transmission shift selector cable in your 718 may have been damaged during assembly. This may prevent you from properly selecting the Park (P) position as you attempt to park your vehicle. In rare instances, this could increase a risk of your vehicle rolling away increasing the risk of injury.

**What will Porsche do?**

To remedy this issue, Porsche will replace the shift cable in affected vehicles. This update will be performed FREE OF CHARGE to you. The update should take about one hour to complete, but it may be necessary to make your vehicle available to your dealer for a longer period of time. Alternate transportation will be arranged, free of charge, if necessary.

**What should you do?**  
**The remedy for this Recall is available now and can be carried out at your preferred Porsche Center.**  
  
Please contact any authorized Porsche Center to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.  
  
To find your nearest authorized Porsche Center visit:  
<https://www.porsche.com/usa/dealersearch/>

**This is an important Safety Recall.**  
  
This recall will be carried out at no expense to you. If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact customer support as instructed below.

**What if you are not the owner or operator of this vehicle?**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

**Can we assist you further?**

If you require any assistance or have any questions, please call 1-800-PORSCHE or email [customersupport@porsche.com](mailto:customersupport@porsche.com).

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,  
Porsche Cars North America, Inc.