



IC Bus, LLC  
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navistar.com

Released

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Navistar

A **NAVISTAR** COMPANY

## IMPORTANT SAFETY RECALL 24507 NHTSA RECALL NO. 24V-341

**JULY 2024**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2024 and 2025 IC Bus® CE school buses built 10/19/2023 through 03/14/2024 built with the Intellipark® park brake actuation system.

### ***REASON FOR THIS RECALL***

An improperly molded rubber ball seal internal to the Park Valve Module (PVM) may contain a crack that may tear during assembly and propagate to a fracture after repeated actuation and environmental exposure.

### ***RISK TO MOTOR VEHICLE SAFETY***

A PVM with a fractured rubber ball seal may result in an inability to park when commanded which could result in unintentional vehicle movement. A PVM with a fractured rubber ball seal may also leak in a way such that the parking brake system engages without a command.

Either of these conditions may increase the likelihood of a crash.

### ***DEFECT REMEDY***

The repair will involve replacing park valve modules found with a suspect serial number. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately one hour to complete.

### ***ACTIONS YOU SHOULD TAKE***

**If you own this vehicle**, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You

can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

**If you have already paid for repairs prior to this notice that corrected the defect**, you may be eligible for reimbursement of certain repair expenses if they occurred 10/19/2023 thru 07/31/2024. **Present your original repair paperwork and proof of payment to any IC Bus dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### ***IF YOU NEED ASSISTANCE***

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**