



IMPORTANT SAFETY RECALL

NHTSA Safety Recall 24V-334

THIS NOTICE APPLIES TO YOUR VEHICLE.

**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Winnebago Motorhomes has decided that one 2020 Winnebago Commercial Vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 403, "Platform Lift Systems." Our records indicate that you have purchased a vehicle with the serial number which appears above.

This 2020 Winnebago Commercial Vehicles equipped with a certain BraunAbility Wheelchair Lift; the outer barrier may deploy unexpectedly. Unexpected outer barrier deployment may result in the platform not securely retaining the wheelchair, increasing the risk of injury to lift occupants.

WHAT WE WILL DO

A BraunAbility certified technician will inspect and relocate the ground sensing pressure switch, if necessary, free of charge.

WHAT YOU SHOULD DO

Please contact your Winnebago motorhome dealer or locate a Winnebago dealer at customercare@wgo.net or by telephone at (641) 585-6939 or (800) 537-1885, immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 1.5 hours. Please allow additional time for the dealer to process your vehicle.

Winnebago Motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.



IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure