



Safety Recall:	June 2024
Jayco Inc. 24V-312	
FCA Recall 24V-129 (02B)	

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC and Jayco Motorized Division has decided that certain 2023 Entegra Ethos, Ethos LI and Jayco Swift, Swift LI built on certain 2022 Ram 3500 Promaster vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 208 Occupant crash protection.

Reason for this recall

The driver seat belt buckle on your vehicle may have been built with an incorrect switch sense magnet. Suspect vehicles may incorrectly activate the warning system indicating that the seat belt is unlatched when it is latched. **Failure to detect whether an occupant is buckled can impede the seatbelt warning system from deactivating when the belt is properly fastened, potentially leading to reduced seat belt use which can increase the risk of injury in certain crashes.**

Recall Remedy

FCA US will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the suspect seat belts and replace as needed. The estimated repair time is about 45 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

What we need you to do

Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267 or FCA Recall Assistance Center 1-800-853-1403. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division