



<p>Safety Recall: NHTSA # 24V-309 June 2024</p>
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Name
 Address
 City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2023-2025 Entegra Aspire Class A motorhomes.

Reason for this recall

The camera control module may have been installed upside down and flush to the compartment ceiling, which can allow it to overheat and prevent the camera image from displaying. A camera image that does not display decreases the driver's visibility, increasing the risk of a crash.

Recall Remedy

Jayco Inc. Dealers will replace the camera control module and install it with two brackets in the proper orientation to the compartment ceiling. The remedy will be free of charge and will take approximately 1/2 hour to complete.

What we need you to do

Please contact a Jayco certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. or Entegra Coach dealer go to www.jayco.com or www.entegracoach.com. You can also call 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
 Jayco Inc. Motorized Division