



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) VIN

NHTSA Recall # 24V-307

Braun Recall Notice: 2024-03
June 17, 2024

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Braun Industries has decided, based on information provided by Weldon, a division of Akron Brass Company, that a safety defect, which relates to motor vehicle safety, exists in certain Type I and Type III Chief XL, Express, Express Plus, and Liberty vehicles produced from November 2023 through January 2024. In the affected vehicles, the high content nodes may not shut off the output pin if there is a short circuit in the vehicle wiring or other devices installed on the vehicle.

In the event of a short circuit or wiring failure in the vehicle, the nodes may not turn off power. If the electrical circuits become overloaded, depending on the location, how the node is wired to the vehicle, including whether the wiring is located near a fuel source, there is an increased risk of heat related damage or fire.

Braun will remedy the affected units free of charge by downloading an updated software revision for all nodes in the vehicle. The updated software is available effective immediately. The remedy is completed by downloading the latest node operating system software, version 1.04 or later, and validating the system.

Affected High Content Nodes:

Braun/Weldon Part Number: 28739/6060-2010-00

You are receiving this notice because Braun records indicate you have received vehicle(s) with the affected nodes. Vehicles equipped with these devices need a firmware update. Braun will remedy the affected units free of charge. The update will take about 5 minutes per node to perform.

Please contact Braun Industries to arrange the download of the latest firmware revision. The Braun Service contact information is as follows:

Phone: 877-344-9990 6:00 AM – 4:30 PM EDT

Email: braunservice@braunambulances.com

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by the notification under a sale or lease until the defect or noncompliance is remedied.

If Braun Industries is unable to arrange service as described above without charge within a 60 day period upon contacting Braun Industries, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of

Braun Industries, Inc. 1170 Production Drive Van Wert OH 45891

Website: www.braunambulances.com | Phone: 419-232-7020 | Fax: 419-232-7070



the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

We apologize in advance for the inconvenience this issue may cause your organization. We will make every effort to make this as simple as possible for you.

Sincerely,

A handwritten signature in black ink that reads "Kim Braun". The signature is written in a cursive style with a large, looped "K" and a trailing "n".

Kim Braun
President – U.S. Division

ID