

IMPORTANT SAFETY RECALL

PROGRAMA DE SEGURIDAD IMPORTANTE

- Your MY 2024 Nissan Sentra vehicle is subject to an open Safety Recall.
- The left-hand drive shaft in your vehicle may disengage from the Continuously Variable Transmission (CVT) while driving, which can cause a loss of motive power without warning, or movement while the vehicle is in Park, increasing the risk of injury or crash.
- If you notice a transmission fluid leak or experience transmission jerking and/or hesitation, contact your Nissan dealer to make arrangements for transportation of the vehicle to the dealership for an inspection.
- Until your vehicle is inspected, Nissan recommends that you apply the parking brake each time you shift your vehicle into 'Park.'

OWNER NOTIFICATION

NOTIFICACIÓN PROPIETARIO

NHTSA Recall 24V-304

This notice applies to your vehicle, [VIN].

Dear Nissan Sentra Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2024 Model Year Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN above and on the inside of this notice.

Reason for Recall

Motivo del Retiro

The front left-hand drive shaft may not be fully seated to the CVT assembly on certain MY 2024 Sentra vehicles. As a result of this condition, a transmission fluid leak may occur, resulting in a potential for transmission jerking and/or hesitation. Under certain circumstances, the drive shaft spline could fail to engage the differential gear in the CVT, causing a loss of motive power without warning or movement while the vehicle is in Park, increasing the risk of an injury or crash.

What Nissan Will Do

Qué Hará Nissan

Your Nissan dealer will inspect the front left-hand drive shaft in your vehicle. If the drive shaft is not correctly assembled, your Nissan dealer will replace the drive shaft and CVT assembly. This FREE service Inspection will take 30 minutes to complete. If a replacement is necessary, the repair, which is conducted at no charge to you for parts and labor, could take up to eleven (11.0) hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer

If you notice a transmission fluid leak or experience transmission jerking and/or hesitation, contact your Nissan dealer to make arrangements for transportation of the vehicle to the dealership for an inspection. Otherwise, please contact your local Nissan dealer to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment. **Until your vehicle is inspected, Nissan recommends that you apply the parking brake each time you shift your 2024 Sentra vehicle into 'Park.'**

Si nota una fuga de líquido de transmisión o experimenta sacudidas y/o vacilaciones en la transmisión, comuníquese con su concesionario Nissan para coordinar el transporte del vehículo al concesionario para una inspección. De lo contrario, comuníquese con su concesionario Nissan local para concertar una cita para reparar su vehículo lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio. **Hasta que su vehículo sea inspeccionado, Nissan recomienda que aplique el freno de mano cada vez que cambie su vehículo Sentra 2024 a "Estacionamiento".**



For more information about the recall, please scan the QR code or visit <https://nna.secure.force.com/recall?camp=PMA37>.

Para obtener más información sobre el retiro, por favor escanee el código QR o visite <https://nna.secure.force.com/recall?camp=PMA37>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.