



GENESIS MOTOR AMERICA, LLC
P.O. BOX 2704
HUNTINGTON BEACH, CA 92647

NHTSA Recall Number: 24V-282
Genesis Motor America Recall Number: 022G

IMPORTANT SAFETY RECALL

[Model Year] Genesis [Model]
Low-Pressure Fuel Pump Assembly

This is an Important Safety Recall.

- Failure to complete this recall repair could result in sudden reduction or loss of drive power, increasing the risk of a crash.
- Please contact your nearest Genesis retailer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- Genesis Customer Care can help with any questions or concerns:
1-844-340-9741 or www.genesis.com/recall

This notice applies to your Genesis vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect which relates to motor vehicle safety exists in **certain 2022 – 2023 Model Year GV70, 2022 – 2023 Model Year GV80, 2022 – 2023 Model Year G80, and 2022 – 2023 Model Year G90 vehicles**. Genesis is initiating Safety Recall 022G to inspect and replace the low-pressure fuel pump assembly in these vehicles in the U.S. Our records indicate that your vehicle is affected by this recall.

What is the problem?

The low-pressure fuel pump assembly may contain impellers that do not meet current material characteristic specifications, which may lead to mechanical resistance that could lead to a shutdown of the fuel pump. A shutdown of the fuel pump could restrict fuel flow to the engine, resulting in a sudden reduction or loss of drive power, increasing the risk of a crash.

What will Genesis do?

Your Genesis retailer will replace the low-pressure fuel pump assembly. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Genesis retailer to schedule the recall repair as soon as possible. The actual time required to perform the repair is less than one hour; however, your vehicle may be needed longer. To schedule an appointment with your preferred Genesis retailer:

1. Visit www.genesis.com/recall
2. Enter your 17-digit VIN from the top of this letter and click the “Search” button.
3. Click the “Schedule Appointment” button and follow the onscreen prompts.

We recommend scheduling a service appointment to minimize inconvenience. Eligible owners may arrange in advance a Service Courtesy vehicle using Service Valet should you require alternate transportation during the service period.

Additional information

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at **1-844-340-9741**. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

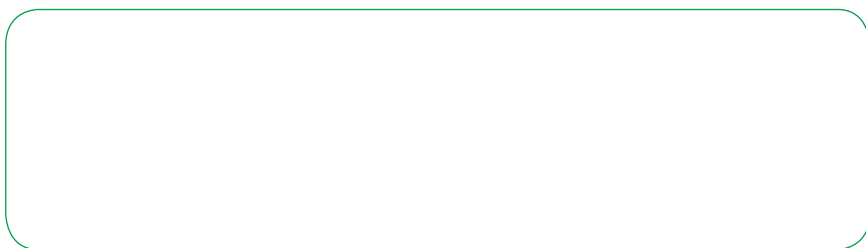
We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement notification

If you have previously paid for a repair that addresses the issue described in this letter, you may be eligible for reimbursement. To submit for reimbursement:

1. Visit www.genesis.com/us/en/contact-us
2. Scroll down to find Campaign Reimbursement and click "Submit Claim"
3. Follow the onscreen instructions to submit.

You can also call to obtain additional information at **1-844-340-9741**.

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.