



Rev Ambulance Group Orlando, Inc.
2737 North Forsyth Road
Winter Park, FL 32792
P: 855-661-9232

IMPORTANT SAFETY RECALL:

May 2024

This notice applies to your REV Ambulance Group Orlando, Inc. (REVO) Ambulance unit with the VIN number(s):

REVO Ambulance vendor component issue, NHTSA recall number: **24V281**

Dear REV Ambulance Owner,

This notice is being sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act. Rev Ambulance Group Orlando, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2019-2024 Type I, Type III, and Type IX vehicles equipped with Weldon VMUX HC1.7 Input/Output multiplex nodes.

WHAT IS BEING RECALLED?

Certain Weldon VMUX HC1.7 Input/Output multiplex nodes. Weldon Part Number 6060-2010-00 produced between October 30, 2023, and December 15, 2023. Only version 1.00 is affected. Versions 1.01 and newer are not subject to this recall.

WHY IS IT BEING RECALLED?

In the affected products, short circuit protection may not function properly. In the case of a short circuit in the wiring or the connected load, overheating of the wiring or the load may occur, and depending on how the product is installed in the vehicle, this could increase the risk of a vehicle fire.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Upon receipt of this letter, please contact Weldon, a division of Akron Brass, to arrange the remedy for this issue. The affected nodes can be updated with one connection to the V-MUX network, without accessing the individual nodes. The design files and functionality are not affected. A Weldon service app and the downloader kit is utilized to make the firmware update, free of charge. This update is estimated to take an average of 5-10 minutes and can be completed when the vehicle is in PM without other changes. Weldon will provide the update application to authorized service providers to install the firmware update along with instructions. Please contact Weldon Customer Service fsg-rma@indexcorp.com and reference this recall number and provide your agency name and mailing address to obtain the remedy at no cost to you.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please forward this letter to the current owner or provide us with information so we may contact the new owner.

REVO provides the safest ambulances in the industry, and vehicle safety is our highest priority. We sincerely regret the inconvenience this recall poses to all our customers.

Sincerely,

Enrique Gimenez
Customer Service Manager
REV Ambulance Group Orlando, Inc.