



## IMPORTANT SAFETY RECALL RECALL 240416REV NHTSA #24V279 JUNE 2024 THIS NOTICE APPLIES TO YOUR VEHICLE

#### VIN: XXXX

Model Year XXXX Holiday Rambler XXXX Model XXXX REV RV Serial no: XXXXXX

«ORDER»/«OF

Dear Valued Holiday Rambler Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists on products within model year 2022-2024 Holiday Rambler brand Class A Ddiesel motorhomes.

#### **Holiday Rambler Products**

Model Year(s) 2022-2024 Endeavor 38N

Manufactured date range

December 02, 2021 - March 14, 2024

#### WHAT IS THE PROBLEM?

On certain Holiday Rambler 38 N model motor homes with a Remco 50-54 REBEL 4.0 GPM, larger capacity water pump, it was determined that a water pump harness was incorrectly designed at the battery control center causing the circuit not to be properly fuse protected.

**Identify any warning which can precede or occur:** The water pump may not work properly. A water pump harness that has been shorted or damaged may cause the wires to melt and smoke, posing the risk of a fire, that could result in property damage and/or personal injury.

## WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired as necessary by contacting an **authorized REV Recreation Group servicing dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at: **(800) 322-8216** 

## WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all the information needed to enable them to inspect and relocate the water pump circuit to a properly sized fuse as necessary. The repair should take approximately 30 minutes (.5 hour) to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed selfaddressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Alternately, you may scan the QR code at right, or navigate to the following URL to access the Holiday Rambler RV owners' web page and update any pertinent mailing information:

https://www.holidayrambler.com/change-of ownership

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations.



# *For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information. If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

> Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424 9153) or go to http://www.safercar.gov

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

## **REV RECREATION GROUP INC.**

