

IMPORTANT SAFETY RECALL

06/18/2024

This notice applies to your vehicle, [REDACTED]

NHTSA Recall No: 24V-276

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain Model Year 2024 Cybertruck vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, when force is applied to the pad on the accelerator pedal, the pad may dislodge, which may cause the pedal to become trapped in the interior trim above the pedal. If the pad on the accelerator pedal becomes trapped in the interior trim above the pedal, causing the vehicle to accelerate unintentionally, which may increase the risk of a crash.

WHAT TESLA WILL DO

At no cost to you, Tesla Service will replace or rework the accelerator pedal assembly such that the assembly meets specifications and ensures sufficient retention force between the pad and accelerator pedal to prevent the pad from dislodging.

WHAT YOU SHOULD DO

Please schedule a service appointment through your Tesla mobile app. Alternatively, if you wish to contact your nearest Tesla Service Center or require technical assistance, please visit www.tesla.com/findus or call 1-877-79-TESLA (1-877-798-3752). For awareness, the appointment will take only twenty minutes and may be completed by Tesla Mobile Service where available.

If you have already had this repair completed on your vehicle, there is no further action that you need to take. You may confirm whether the repair has been completed by checking our online VIN look-up tool at <https://www.tesla.com/vin-recall-search>.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC