



## IMPORTANT SAFETY RECALL

May 21, 2024

NHTSA Recall#: 24V-269  
Maserati Campaign #: 718

<<First>> <<Last>>  
<<ADD1>>  
<<ADD2>>  
<<CITY>>, <<ST>> <<ZIP>>

This Notice Applies To Your Vehicle, Vehicle Identification Number:

Dear Maserati Customer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc., ("MNA") have decided that a defect which relates to motor vehicle safety exists in some MY 2021 and MY 2022 Quattroporte, MY 2021 and MY 2022 Ghibli vehicles, equipped with certain fuel line sensor housings.

The fuel line sensor housing may crack and leak fuel which may cause fuel starvation of the engine. If the fuel comes in contact with an ignition source, a fire could occur. Fuel starvation may result in an unexpected loss of drive power, which can cause a vehicle crash without prior warning. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Your Maserati dealer will replace the fuel line sensor housing in your vehicle, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your automobile. The remedy will take approximately 0.75 to 1.25 hours to complete. Please prepare to leave your vehicle with the dealership to allow the dealer to complete your repairs.

**Authorized Maserati Dealers have been supplied with the necessary instructions and components to perform the recall.**

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### CALIFORNIA RESIDENTS

The State of California requires the completion of emissions recall repairs prior to vehicle registration renewal. Your dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

In order to ensure your full protection under the emissions warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, Maserati North America, Inc. ("MNA") will reimburse you. Please send a copy of the original receipt (repair invoice) and/or other adequate proof of payment to [mymaserati@maserati.com](mailto:mymaserati@maserati.com) or alternatively mail the documentation to MNA at the address below for confirmation of the expense. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed. Contact your local Maserati dealer or MNA Customer Care at:

Maserati North America, Inc.  
800 Chrysler Drive  
Auburn Hills, MI 48326  
(877) 696-2737 (Customer Care)

If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform MNA at the address above.

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to MNA.**

We apologize for any inconvenience this may cause you.

Sincerely, Maserati Technical Safety and Regulatory Compliance