



Outdoors RV Manufacturing
62582 Pierce Road * PO Box 1047 * La Grande OR 97850
541-962-1866 * Fax: 541-962-1894
www.outdoorsrvmfg.com

IMPORTANT SAFETY RECALL

This notice applies to your Vehicle Identification Number: *****

May 17, 2024

Subject: Outdoors RV Safety Recall 2024-01; NHTSA Recall No 24V-268

Dear Customer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Outdoors RV Manufacturing (ORV) has decided to recall certain Titanium model trailers built from 2022 to 2024 with Suburban ranges that have **Red** LED backlit knobs. The Suburban stove LED backlight printed circuit boards (PCB) are not fully coated. The lack of adequate coating in the connection passages between the layers of the PCB can allow liquid from the cooktop surface to accumulate which could result in a short circuit resulting in failure of the PCB.

The remedy for this defect is to disable the lights, contact your Dealer to make arrangements to have your unit repaired. The manufacturer of the range has set up a kit to safely disable the lights as well as a service bulletin explaining the repair. This Recall will be repaired by your Dealer at no cost to you. The remedy will take .03 hour to complete. Outdoors RV has sent letters to all of our Dealers, explaining the recall and how they can help our customers get their range repaired.

You may be eligible to receive a reimbursement for the cost of the repairs made prior to receiving this notice. Contact Outdoors RV Service Department at 541-962-1866 for information on how to file a claim.

You may contact the ORV Warranty and Service Department by email at Todd.Morton@outdoorsrvmfg.com, by fax at 541-962-1894 or by phone at 541-962-1866

Please have this letter and your VIN # available for prompt service.

If, after contacting Outdoors RV Manufacturing, you are still having problems getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, SW, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this letter finds you and you have sold the unit in question, please respond by notifying Outdoors RV of who the buyer was along with any and all contact information for the buyer.

Once your unit has been successfully repaired, please fill out the included confirmation sheet and return or mail it back to Outdoors RV Manufacturing in the supplied Self Addressed Stamped Envelope.

Your safety and satisfaction are important to us and we regret any inconvenience this may cause you.

Respectfully,
Todd Morton

