

HI-TECH EMERGENCY VEHICLE SERVICE, INC.



444 W. GREGER ST. • OAKDALE, CA 95361 • (209) 847-3042 • FAX (209) 847-2110

www.hitechevs.com www.spartanmotors.com www.toyne.com www.evi-fl.com

IMPORTANT SAFETY RECALL

This notice applies to your vehicles,

████████████████████
NHTSA RECALL 23E-084/NHTSA CAMPAIGN NUMBER 24V-258

April 26, 2024

Dear ██████████

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Hi-Tech Emergency Vehicle Service, Inc. has decided that a defect, which relates to motor vehicle safety, Exists in certain vehicles below:

Hi-Tech E.V.S./SPARTAN GLADIATOR/2020-2023
Hi-Tech E.V.S./SPARTAN METROSTAR/2020-2023

WHY DOES MY VEHICLE NEED REPAIRS?

Hi-Tech E.V.S. is recalling certain 2020-2023 Gladiator and Metrostar fire trucks equipped with Weldon 8 X 16 Input-Output nodes. In the event of a short circuit or wiring failure, the firmware in the node may fail to shut off the output pin, resulting in overloaded electrical circuits.

Overloaded electrical circuits can overheat, increasing the risk of fire.

WHAT WILL YOUR DEALER DO?

Hi-Tech will update the firmware to the latest version available on the Akron website. This update is estimated to take 5 minutes.

WHAT SHOULD YOU DO?

Please contact Hi-Tech E.V.S. and schedule an appointment for your free repair as soon as possible.

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you should have questions or concerns about this recall, please contact Hi-Tech E.V.S. at 209-847-3042.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave SE

Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form by mail to PO Box 1616, Oakdale CA 95361. Transport is not reimburseable.

Contact Ben Ruthman at 209-847-3042 with receipts and dates of repair.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, complete the attached Change of Ownership card and mail it or contact Customer Assistance at 209-847-3042.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Ben Ruthman
Hi-Tech Emergency Vehicle Service, Inc.