

# AIRSTREAM®

## IMPORTANT SAFETY RECALL

**This notice applies to your vehicle: «VIN»**

«Owner\_name»

«Street»

«City», «State» «Zip»

### RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall:

NHTSA 24V-257/Transport Canada Recall 2024-220

Safety Advisory:

May 10, 2024

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has determined certain **2024 model year Pottery Barn** travel trailers fail to conform to Federal Motor Vehicle Safety Standard No. 110 “Tire Selection and Rims”. As a result, Airstream is conducting a safety recall.

#### *Reason for this recall*

The affected **2024 model year Pottery Barn** travel trailers have incorrect information relating to the Federal Motor Vehicle Safety Standard No. 110 “Tire Selection and Rims” listed on the Federal Certification Label which can cause unintentional overloading, increasing the risk of a crash or property damage.

#### *What we will do*

Airstream will provide corrected labels to the affected customers. This will be done at no cost to the owner. The remedy should take approximately 10 minutes to perform.

#### *What we need you to do*

Please attach the corrected Federal Certification Label over the top of the existing label. The corrected Federal Certification Label and Tire Placard along with a how-to have been provided with this letter.

If you have any questions concerning this recall or if you need any assistance, please contact the Airstream Customer Service Department at [support@airstream.com](mailto:support@airstream.com), or by phone at 877-596-6111 ext. 7491. If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the Airstream Customer Service Department.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

***If you no longer own the vehicle please contact Airstream Customer Service at [support@airstream.com](mailto:support@airstream.com), or by phone at 877-596-6111 ext. 7491.***

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,  
Airstream



Rick March  
General Manager of Airstream Customer Support Group  
cc: National Highway Traffic Safety Administration (NHTSA)

